

THE ARCADIA HOT SHEET

November 2025

Highlighting News & Events from Around Town

ArcadiaCA.gov

A NEW WAY TO PAY YOUR WATER BILL ONLINE

Beginning November 2025, Arcadia's online utility bill payments will be processed through a new, secure, user-friendly platform designed to offer greater flexibility and convenience. New features of the program include:

- Pay by Phone: Make payments quickly by phone.
- Pay by Text: Get text notifications and pay directly by replying (requires registered payment method).
- Recurring Credit Card Payments: Set up automatic payments using your credit card.

Customers who prefer not to register can still view their bill and make one-time payments, a new convenience not previously available. If you already have an online payment account with the City of Arcadia, your account information will carry over automatically and no additional action is required.

WATER BILL ASSISTANCE: APPLICATIONS OPEN JANUARY 2026

Starting in January 2026, new water service discounts will be available for low-income customers, seniors, and veterans. Eligible customers must apply and complete a verification process before any billing discounts can take effect. Discounts are available only for single family residential customers and cannot be combined or used on past bills.

- **Low-Income** - Up to three units of water each month will be provided at no cost and a full exemption from the City's Utility Users' Tax.
- **Senior Low-Income** - Low-income individuals aged 62+ will receive a 10% discount off Tier I* water usage and their meter service charge, and a full exemption from the City's Utility Users' Tax.
- **Senior** - Those 62+ will receive a 10% discount off Tier I* water usage and their meter service charge.
- **Veterans** - Those who served in a branch of the U.S. Armed Forces will receive a 10% discount off Tier I* water usage and their meter service charge.

**Tier I is up to 8 units of water or 5,984 gallons.*

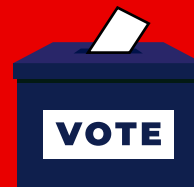
Starting in January 2026, the bi-monthly utility bills will transition to a monthly schedule, helping most households better manage their utility expenses. For questions, please contact the City of Arcadia Public Works Department at (626) 254-2700.

For information on current payment methods and to access water bill assistance applications available in January 2026, visit www.ArcadiaCA.gov/UtilityBilling.

2025 Statewide Special Election, November 4

Drop-off Vote by Mail ballots
at any drop-off location
within LA County, or at the
following locations in Arcadia:

Arcadia City Hall
240 W. Huntington Dr.
Tierra Verde Park
200 E. Camino Real Ave.



**11-day Vote Center at
Arcadia Community
Regional Park**
Chimney Room
405 S Santa Anita Ave.

City of Arcadia Offices will be closed, November 27 - 28, in observance of Thanksgiving. Regular hours will resume on Monday, December 1.



Follow us on Social Media!



@ArcadiaCAGov



City of Arcadia

November Events

Community Cleanup Day
November 1; 8:30 - 11 a.m.

Volunteers needed for Community Cleanup Day! Help beautify the Arcadia Transit Plaza through landscaping, plantings, and improving plaza seating. Register at ArcadiaCA.gov/RecReg.

Adams Pack Station
November 1; 2 p.m.

Arcadia Historical Society presents the history of the Adams Pack Station, highlighting its working donkeys & mules, Peter Steil's Tent Camp, the first tourist resort, Sturtevant Camp, Chantry Flat, and more, at the Arcadia Public Library! No registration is required. All ages welcome.

Keep It Wild: A Workshop on Local Conservation
November 14; 4 p.m.

A hands-on workshop where kids explore the importance of conservation and sustainability in our community. Space is limited. Register in-person at the Arcadia Library or call (626) 821-5566.

Veterans Day Celebration
November 10; 11:30 a.m.

Honor veterans at the annual Veterans Day Celebration luncheon at the Arcadia Community Center. Veterans are invited to attend free of charge with proof of service. Cost is \$18; Register at ArcadiaCA.gov/RecReg.

Nature Hike
November 15; 8 a.m.

Join us for a hike at Runyon Canyon! The trip includes round-trip transportation from the Arcadia Community Center, a guided hike, and a boxed lunch. Cost is \$26; Register at ArcadiaCA.gov/RecReg.

Holiday Decoration Awards
Nomination Period:
November 22 - December 4

Submit your nominations for the best decorated home in Arcadia for the 2025 Holiday Awards! Winners will get a visit from the Santa Squad. Nominations can be sent to CityManager@ArcadiaCA.gov.

Fall Camp
November 24 - 26

Looking for enriching childcare during the Thanksgiving holiday break? Fall camp offers themed games, crafts, & more! Cost is \$40/day; Register at ArcadiaCA.gov/RecReg.

Request a 2026 Calendar

If you'd like a printed 2026 Arcadia City Calendar, request one by calling (626) 574-5434 or submitting a form at ArcadiaCA.gov/2026Calendar.

DECEMBER EVENTS

Tree Lighting
December 4; 6 p.m.

Countdown to the official start of the holiday season and watch hundreds of lights illuminate the holiday tree at the Arcadia Transit Plaza! There will be photos with Santa, crafts, carolers, and more! Free and open to all.

Snow Fest
December 6; 9 a.m. - 2 p.m.

Arcadia Community Center will transform into a winter wonderland for Snow Festival! Drop by for the FREE snow play, sledding, face painting, and photo booth. Fun for all!

Snow Globes at Gilb Museum
December 6; 9 a.m. - 11 a.m.

Craft your very own free snow globe! Limited supplies - first-come, first-served. No registration required. Contact the Gilb Museum for more information at (626) 574-5440.